

Instructions for BTG Remote Support

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Language:	en	Last update:	11:32:38 - 12/15/2014

Symptom (public)

Problem (public)

Solution (public)

1. Open the link [1]<https://support.bayontechgroup.com> in a browser on the computer that needs assistance.
2. Click on Support under Representatives.
3. Run or download and open the bomgar remote support exe file.
4. When prompted allow elevated permissions and remote control of the computer.

[1] <https://support.bayontechgroup.com>